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CYBERSAMA TECHNOLOGY



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Cybersama Technology Overview



Company Overview

About Us

PT Cybersama Technology is a professional system integrator specializing in Information, Communication, and Security Technology (ICST). We offer a comprehensive range of superior products and services designed to meet the evolving needs of businesses in the digital era.

We are driving Innovation in the Era of Industry 4.0.

To stay competitive in the Industry 4.0 revolution and today's fast-changing market, businesses must quickly adapt to technological advancements and market shifts, ensuring cost-efficient management of Information, Communication, and Security Technology (ICST) infrastructure.

ICST is an interdisciplinary field focused on advancing information management, transmission, security, and accessibility through innovative technologies by leveraging a variety of tools, systems, and methodologies, it emphasizes the protection of confidentiality, integrity, and availability, fostering seamless communication across both digital and traditional platforms.

At Cybersama, we work closely with you to develop and deliver customized solutions driving measurable results that lead to business success

History

Our Journey

Founded in 1998, we began as a computer hardware store in Mangga Dua a prominent hub for the computer industry. As the demand for IT products and services grew, we transformed into a system integration company in 2005, focusing on four key areas: hardware, software, design, and consulting.



Legal Establishment Information

Company Name	: PT Cybersama Technology
Notarial Deed of Establishment	: No. 224
Date of Establishment Deed	: 20 Desember 2005
Attested by Notary	: Ingrid Lannywaty, SH
Approval of the Public Company's	
Articles of Association	: No. C-01463 HT.01.01.TH.2006
Number of SIUP	: 0196/1.824.51
Number of NPWP	: 02.530.240.7-026.000
VAT Registration Confirmation Certificate	: PEM-116/WPJ.06/KP.0403/2006

Cybersama Technology Overview



Behind the Name of Cybersama Technology

Cybersama is a fusion of two terms: cyber and bersama (meaning "together" in Indonesian). Cyber refers to the realm of computing and digital technologies, while bersama signifies the collaboration of all relevant resources - people, tools, products, and services-working together toward a common goal.

Technology encompasses all tools, systems, and innovations developed alongside the advancement of science and civilization, aimed at improving human life.

Cybersama Technology is defined as a collaborative process that connects cross - functional resources within a digital ecosystem - where people, technology, and systems work harmoniously to create innovative solutions. It leverages the power of technology and collective synergy to drive inclusive, sustainable, and forward - looking digital transformation, particularly in the field of ICST (Information, Communication, and Security Technology).

Vision & Mission

Vision Statement

To be the most trusted ICST system integrator, known for our expertise and commitment to delivering transformative solutions that drive tangible results.

Mission Statement

To deliver exceptional ICST solutions by strategically integrating the best technologies, products, services, and talent to achieve measurable results for our clients.



Core Values

Our Value Proposition

From global best practices to local success

Our Expertise

Our core competencies lie in seamlessly integrating computing hardware and software into efficient systems, providing expert consulting, and delivering modern, digital media-based creative designs. We are dedicated to helping businesses optimize the ICST investments and turn them into tangible business results.

Our Commitment

We are fully committed to delivering responsible, professional services that align with our clients' goals by integrating people, technology, systems, and creativity. We strive to drive success for both our clients and our company.

Our Philosophy

At PT Cybersama Technology, we believe our success is defined by client satisfaction. Our unwavering dedication to professional excellence and innovation ensures that we provide the highest quality solutions, helping businesses thrive in an ever-changing technological landscape.

Cybersama Technology Overview

Our Strategic Execution

- Focusing on sustained Research & Development efforts to deliver cutting-edge ICST products and solutions
- Investing in talent acquisition, development, and strategic placement based on expertise and passion
- Integrated Skill Advancement : Equipping professionals with a balanced blend of technical and soft skills through structured development programs.
- Next - Gen Technology Adoption : Staying at the forefront of industry developments by embedding the latest tech into operations and R&D.
- Adherence to Global Best Practices : Creating ICST products and services that align with established international standards.
- Customer-Centric Problem Solving : Addressing client challenges efficiently using an agile, OKR (Objective & Key Result) - driven approach aligned with Standard Operating Procedures (SOPs).
- Empowered Learning Ecosystem : Supporting career advancement through scholarships, specialized training, and globally recognized certifications.
- Strategic Partnerships : Building strong collaborations with reputable ICST experts and organizations locally and internationally.
- Technology-Driven Operations : Leveraging the synergy between ERP systems, IoT devices, and AI technologies allows businesses to stay ahead of the curve to meet changing market demands.
- Practical & Scalable Implementation : Ensuring ICST solutions align with clients' operational capacities and business needs for maximum effectiveness and efficiency.

Our Team

At Cybersama, our human capital consists of professionals from diverse backgrounds, bringing multidisciplinary expertise to form a strong and competent team. We recognize the critical role of teamwork and reinforce it with reliable project management systems and advanced technology to ensure seamless collaboration and success.

Creating the Perfect Synergy of People, Process, and Technology
ICST investments often fail to generate real value due to ineffective strategies. Drawing from years of best practices and experience, we have learned that success lies in implementing practical, results-driven systems. From the outset of every ICST project, we prioritize designing solutions that are not only innovative but also aligned with our clients' business objectives.

Our key to success is teamwork - leveraging collective expertise to deliver practical, high-impact solutions that drive measurable business results.



Cybersama Technology Overview

Our Approaches

The following approaches have been implemented to assist our clients in converting their valuable IT investments into measurable business results

- **Continuous Strategic Alignment Through SWOT Evaluation**

We utilize real-time SWOT insights as a foundational element of our strategy, maintaining agility and relevance in a fast-changing market landscape to stay aligned with evolving business needs and market dynamics. This ongoing evaluation of Strengths, Weaknesses, Opportunities, and Threats supports our commitment to sustainable growth, agile adaptation, and proactive decision-making.

Our SWOT evaluation approach is reinforced by the PDCA (Plan-Do-Check-Act) framework, ensuring every insight translates into measurable action. By systematically aligning internal capabilities with external shifts, we deliver data-driven strategies that empower long-term value creation across every ICST engagement.

- **Collaborative & Transparent Development**

We engage in a side-by-side development process, ensuring active involvement from our clients at every stage. Our approach emphasizes full transparency, allowing you to track progress effectively. We adhere to a structured timeline and a well-planned schedule to ensure seamless execution and timely delivery.

- **Integrating People, Processes, and Technology**

We create the perfect synergy between people, processes, and technology. Beyond technical execution - such as infrastructure planning and system development-we focus on knowledge transfer, empowering your human capital at every operational level. This ensures that your IT investment drives meaningful transformation across your organization, enhancing culture, efficiency, and overall digital adaptability.

- **We Deploy**

We leverage ICST solutions that align with your strategic objectives to maximize performance and business growth.

- **Agile Methodology**

We adopt an agile mindset, working closely with clients throughout the development and deployment processes. Your organization is not just a recipient of technology but an active participant in digital transformation.

- **Quality Management System**

Our Quality Management System (QMS) ensures every implementation meets the highest standards while maintaining the flexibility to adapt quickly to market changes. These structured yet adaptable workflows support an agile business model, keeping your organization ahead in today's dynamic environment.

- **Measuring & Optimizing Performance**

We empower you to assess, optimize, and achieve peak system performance. Leveraging proven tools like Key Performance Indicators (KPI) and Objectives and Key Results (OKR), coupled with a robust DSS, we help you make data-driven decisions and enhance operational efficiency. We help you assess system performance using proven management tools such as Key Performance Indicators (KPI) and Objectives and Key Results (OKR). A well-designed Decision Support System (DSS) is crucial in optimizing decision-making and operational efficiency.

- **Data-Driven Performance Optimization**

We help you assess system performance using proven management tools such as Key Performance Indicators (KPI) and Objectives and Key Results (OKR). A well-designed Decision Support System (DSS) is crucial in optimizing decision-making and operational efficiency.

By leveraging data - driven insights, we help you:

- | | |
|--|--|
| ✓ Streamline operational workflows and reduce inefficiencies | ✓ Enhance employee performance and productivity |
| ✓ Accelerate time-to-market for products and services | ✓ Improve customer satisfaction and engagement |
| ✓ Secure valuable business assets | ✓ Maximize profitability in both the short and long term |
| ✓ Simplify interdepartmental document management | |

Products & Services

Our Core Services



1. Optimized Hardware Investment Solutions

Customized computing and networking solutions designed for operational efficiency and supported by cost-effective strategies to enhance ROI (Return on Investment).

We help you select and implement **computing and networking devices** that maximize operational efficiency while ensuring economical investment. From scalable infrastructure to advanced IoT solutions, we build systems that grow with your business.



2. Integrated Software Solutions

Integrated software solutions tailored to automate management, financial, and operational processes while fully adhering to best practices, Indonesian Accounting Standards (SAK), and prevailing tax regulations.

Our team designs and deploys **software applications** that seamlessly integrate and automate core management, financial and operational functions. Whether it's a single module or a full-scale **ERP system**, our solutions comply with **Indonesian Accounting Standards (SAK)** and the latest tax regulations, ensuring accuracy and compliance.



3. Creative Design & Digital Media Strategies

Strategic branding and publication approaches combined with innovative digital media tools to strengthen your company's identity, engage customers, and elevate market positioning.

Attract more customers and elevate your brand with our **creative design and digital media expertise**. We craft effective branding strategies and leverage proven tools to enhance your online presence, boost sales, and strengthen your market positioning.



4. ICST Consulting & Integration

Seamless integration of all ICST-related operational requirements, fully aligned with applicable quality standards and regulatory compliance.

Every solution we deliver adheres to **relevant quality standards and regulations**, ensuring secure and sustainable operations. From data security to operational compliance, we prioritize your business's long-term success.

Products & Services

Our 4 ICST Divisions



Make it simple with IoT
<https://cycomhardware.com>

1. Hardware Division | cycomhardware.com

Computing Technology Made Easy

At **Cycom Hardware Division**, we specialize in delivering high-quality **ICST hardware infrastructure** tailored to your needs. From personal computing devices to enterprise-scale solutions, we provide a comprehensive range of products, including **personal computers, laptops, servers, network devices, and peripherals**.

We source our hardware from **trusted world-class manufacturers**, ensuring top-tier reliability and performance. Our **expert technical support team** offers:

· **Fast & seamless installations**

· **Flexible & practical training tools**

· **On - site visits & periodic maintenance contracts**

Our commitment to **excellent after-sales support** ensures that your IT investments remain efficient and future-proof.

Smart IT Investments for Your Business

Your IT infrastructure performs best on **high-quality hardware**, but we understand that budget constraints play a key role in decision-making. That's why we assist you in strategic hardware planning, ensuring:

✓ **Cost-effective solutions that fit your budget**

✓ **Reliable performance for daily operations**

✓ **Long-term usability and scalability**

We don't just sell hardware-we help you **invest in the right technology** for sustainable growth.



Our Product Range

Computing Devices & Peripherals

- Servers, personal computers, laptops, tablets, MacBooks
- VoIP devices, microcontrollers, minicomputers, POS hardware
- Storage solutions, touchscreens, monitors
- Input/output devices, printers, projectors
- Signature pads, barcode readers, RFID scanners

Networking Devices

- Routers, switches, hubs, signal repeaters
- WiFi antennas, access points, modems, firewalls
- Fiber optic solutions & network cables

Smartcards & RFID Solutions

- RFID Mifare (13.56Mhz), RFID EM (100Khz ~ 150Khz), HID , and chip cards
- Barcode cards, loyalty cards, RFID labels
- Smartcard readers, writers, and printers

Access Control Devices

- Electric & handle locks, biometric & face recognition access, doorlock.
- Smartcard access, elevator & turnstile gate systems
- IoT & mobile access control, monitor and sensor devices

Security Devices

- CCTV, IP cameras, video surveillance systems
- Alarms, detectors, guard tour patrol systems
- GPS devices & tracking systems

At Cycom Hardware Division, we make **computing technology easy, efficient, and future-ready**.

Products & Services



Strategic information system
for strategic resource
<https://cycomsoft.com>

2. Software Division | cycomsoft.com

Strategic Information System for Strategic Resources

Cycom Software | ERP Software Development

Cycom Software empowers businesses with **intelligent, efficient, and scalable ERP solutions**.

In today's fast-paced digital era, businesses must embrace **digital transformation** to streamline and integrate their processes effectively.

As industries align with **Industry 4.0**, having a **modern, cloud - based ERP system** is essential for optimizing operations, enhancing efficiency, and securing business data.



Cycom **ERP Software** is designed to automate, simplify, and consolidate all aspects of your business information into a **secure and scalable platform**. Our software integrates the latest industry standards, offering:

✔ **Real-time processing**

✔ **Lightweight & multi-platform compatibility**

✔ **Unlimited users & seamless remote access**

With flexible deployment options-**on-premise, cloud, or hybrid**-you maintain full control over access, costs, and management, ensuring optimal efficiency. Our ERP fully supports **remote work (WFH)**, enabling seamless business operations from anywhere, anytime.

Tailored ERP Solutions for Every Industry

Cycom ERP serves a wide range of industries, including **trading, manufacturing, and services**. Whether your business requires a **simple or complex** ERP solution, our team is committed to delivering a customized system aligned with your **strategic goals**.

We ensure that the right **business process model** is mapped out to support effective **management and operations strategies**, driving long-term success. Our experience spans **business enterprises, NGOs, and personal projects**, providing tailored solutions for diverse needs.



Comprehensive ERP Modules

Our ERP system includes a variety of **fully customizable modules** to fit your business needs:

- **Business Operation & Resource Management**
- **Customer & Supplier Management**
- **Sales & Purchase Management**
- **Point of Sales (PoS)**
- **Inventory & Asset Management**
- **Project & Budget Management**
- **Cost & Production Management**
- **Reporting and analytics**

Products & Services



Human Resources & Payroll

- Core HR Management
- Recruitment & Talent Acquisition
- Time & Attendance
- Payroll Management
- Performance Management
- Learning & Development
- Employee Self-Service (ESS)
- Manager Self-Service (MSS)
- Benefits Administration
- Workforce Analytics & Reporting
- Employee Engagement
- Offboarding

Finance & Accounting

- Accounting & Financial Management

Education & Training

- E-Learning & Student Management
- Student Assessment & Parent Management

Collaboration & Communication

- Dashboard & Document Management
- Integration and collaboration Tools (Email, WhatsApp, Telegram, etc.)
- Social Media Management (Instagram, Facebook, youtube etc.)
- Portal Management

Custom ERP Development

- Tailor - made solutions for unique business needs

Products & Services



Turning creativity to real value
<https://cycomdesign.com>

3. DESIGN DIVISION | cycomdesign.com

Strategic Branding. Intelligent Design. Digital Impact.

Cycom Design is a leading creative division specializing in **corporate branding, communication strategy, and digital marketing**. We combine **graphic design standardization, multimedia technology, and innovative digital solutions** to help businesses build a strong, cohesive, and impactful brand presence.

Our goal is to create designs that not only look great but also **synergize with technological advancements and socio-cultural trends**, ensuring your brand stays relevant in today's fast-evolving digital landscape.



Our Services

1. Branding & Corporate Identity

- Logo Design & Brand Guidelines
- Visual Identity Development
- Corporate Stationery & Print Collateral
- Brand Storytelling & Messaging

2. Website Development & UI/UX Design

- Custom Website Design & Development
- Responsive & Mobile-Friendly UI/UX
- E-Commerce & CMS Integration
- Website Maintenance & Optimization

3. Digital Marketing Solutions

- Social Media Marketing (SMM) : Content creation, ad campaigns, influencer partnerships
- Search Engine Optimization (SEO) : Website ranking improvement, keyword research
- Pay-Per-Click Advertising (PPC) : Google Ads, social media ads, retargeting
- Content Marketing : Blog writing, video production, infographics
- Email Marketing & Automation : Lead generation, customer engagement strategies



4. Multimedia & Advertising Design

- Corporate & Product Video Production
- 2D & 3D Animation for Promotional Content
- Digital & Print Advertisements
- Motion Graphics & Interactive Media

5. Merchandise & Apparel Branding

- Custom Promotional Merchandise
- Branded Apparel & Uniform Design
- Corporate Event Merchandise

Cycom Design Advantages

- ✓ **Integrated Branding & Digital Solutions**-We ensure your brand identity aligns across all online and offline platforms.
- ✓ **Cutting - Edge Digital Marketing Strategies**-From SEO to social media, we drive visibility and engagement.
- ✓ **Innovative & Data - Driven Approach**-We blend creativity with analytics for maximum brand impact.
- ✓ **Cost - Effective & Scalable Services**-Flexible pricing models tailored to your business needs.

Products & Services



Plan - Do - Check - Act
<https://cycomconsulting.com>

4. CONSULTING DIVISION | cycomconsulting.com

Plan. Do. Check. Act. ~ Delivering Measurable Impact with ICST

As an integral part of our comprehensive business services, we proudly present **Cycom Consulting**, a specialized division dedicated to delivering **integrated and cutting-edge ICST (Information, Communication, and Security Technology) consulting services**. Our mission is to empower your business with reliable, modern, and cost-effective solutions tailored to your unique operational needs.



At **Cycom Consulting**, we adopt the **PDCA (Plan-Do-Check-Act)** methodology to ensure every project is meticulously planned, expertly executed, and continuously optimized for measurable success. Our team of certified consultants combines expertise in hardware, software, creative design, and regulatory compliance to deliver transformative solutions that align with global best practices and local standards.

The Cybersama Technology Advantages

Comprehensive ICST products and services



1. End-to-End ICST Solutions

Cybersama offers a full suite of Information, Communication, and Security Technology (ICST) services-from hardware infrastructure and software development to consulting and creative digital branding. This allows clients to work with one reliable partner across all facets of digital transformation.

2. 25+ Years of Industry Experience

Established in 1998 and evolving through the Industry 4.0 era, Cybersama brings decades of proven experience across sectors, ensuring every solution is rooted in best practices and tailored for scalability.

3. Measurable Business Outcomes

We focus on driving real, tangible business success. Every solution is mapped to KPIs and OKRs, ensuring your investment is tracked, optimized, and delivers high ROI.

4. Integrated Team of Experts

Our multidisciplinary team-from supports, technical and developers to designers and consultants-works in synergy to deliver cohesive and impactful solutions.

5. Strong After-Sales & Long-Term Support

We don't stop at deployment. With dedicated support teams and ongoing training, we ensure your systems continue to deliver long-term value.

Human - Centered Digital Transformation Partner

1. People+Process+Technology Synergy

Cybersama focuses not only on the tech-but also empowers your people and processes. We ensure that the digital solutions we deploy are user-friendly, culture-aligned, and ready for seamless adoption.

2. Agile & Collaborative Development

Our agile methodology and client-inclusive development cycles ensure transparency, responsiveness, and a flexible implementation process that evolves with your needs.

3. Empowered Learning & Upskilling

We build capacity within your teams through workshops, training program, and knowledge transfer, so your workforce evolves alongside your technology.

4. Customization Over Templates

No one-size- fits-all solutions. We custom-build each system, platform, or strategy to meet your specific industry, operational, and regulatory requirements.

5. Local Insight, Global Standards

Cybersama combines deep understanding of local business ecosystems with adherence to global IT standards and compliance practices.



The Cybersama Technology Advantages



Strategic, Sustainable & Future - Ready ICST Solutions

1. Continuous Strategic Alignment

We implement a Continuous SWOT Evaluation model aligned with the PDCA methodology to keep your business strategy dynamically responsive to change.

2. Technology - Driven Innovation

From AI and IoT to ERP and digital media, Cybersama integrates cutting-edge technologies into practical, scalable systems that prepare your organization for tomorrow.

3. Modular & Scalable Architecture

Our infrastructure and software solutions are designed to grow with your business-saving you cost on reinvestments as your needs evolve.

4. Security & Compliance First

We integrate security from the ground up, ensuring data protection and compliance with national and international standards (e.g., SAK, tax regulation, ISO practices).

5. Commitment to Sustainable Growth

We aim to support your business's long-term sustainability goals through energy-efficient systems, eco-friendly solutions, or ethical development practices.

Cybersama Technology Websites



Website

Corporate Website :

- cybersama.co.id
- cybersama.com

Division Website :

- cycomhardware.com
- cycomsoft.com
- cycomdesign.com
- cycomconsulting.com

Product and Services Website :

- cybernote.co.id
- dahuacctv.co.id
- hikvisioncctv.co.id
- guardtourpatrol-system.com
- signaturepad.co.id
- akseskontrol.com
- cardsystech.co.id
- cardreader-writer.com
- cetakidcard.com

Contact Us



Address

Operations Center

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 Phone : (+62 21) 62 2009 09

Delivery Office

Cyber 2 Tower Lt 18 Jl. H.R. Rasuna Said Blok X-5 Kav.13
 Kuningan Jakarta Indonesia 12950 | GPS : -6.226238, 106.832410

Email

wecare@cybersama.co.id

Corporate Website

<https://cybersama.co.id>
<https://cybersama.com>

Office Hotline (IP PBX Phone System)

PSTN (Hunting)	:+62-21-62 2009 09
Telkomsel	:+62 812 8811 2009
Three	:+62 896 5748 2009
XL	:+62 878 8199 2009
Indosat	:+62 857 7799 2009

Email Division

Divisi Cycom Hardware :
wecare@cycomhardware.com

Divisi Cycom Software :
wecare@cycomsoft.com

Divisi Cycom Design :
wecare@cycomdesign.com

Divisi Cycom Consulting :
wecare@cycomconsulting.com

Daftar Isi

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Cybersama Technology Overview



Gambaran Umum Perusahaan

Tentang Kami

PT Cybersama Technology adalah perusahaan Sistem Integrator profesional yang bergerak di bidang Teknologi Informasi, Komunikasi, dan Keamanan (ICST). Kami menyediakan rangkaian produk dan layanan unggulan yang dirancang untuk memenuhi kebutuhan bisnis yang terus berkembang di era digital.

Kami menghadirkan inovasi di Era Industri 4.0.

Untuk tetap kompetitif dalam revolusi Industri 4.0 dan dinamika pasar yang berubah cepat, perusahaan dituntut untuk mampu beradaptasi dengan kemajuan teknologi dan perubahan pasar dengan cepat, serta mengelola infrastruktur Teknologi Informasi, Komunikasi, dan Keamanan (ICST) secara efisien dan hemat biaya.

ICST (Information, Communication, and Security Technology) adalah bidang interdisipliner yang berfokus pada pengembangan pengelolaan informasi, transmisi, keamanan, dan aksesibilitas melalui teknologi inovatif. Dengan memanfaatkan berbagai alat, sistem, dan metodologi. ICST menekankan perlindungan terhadap kerahasiaan, integritas, dan ketersediaan data, serta mendorong terciptanya komunikasi yang lancar di berbagai platform digital maupun tradisional.

Di Cybersama, kami bekerja sama secara erat dengan Anda untuk mengembangkan dan menghadirkan solusi yang sesuai untuk mendorong keberhasilan bisnis secara nyata dan terukur.

Sejarah Perusahaan

Perjalanan Kami

Didirikan pada tahun 1998, kami memulai perjalanan sebagai toko perangkat keras komputer di Mangga Dua, salah satu pusat industri komputer di Indonesia. Seiring dengan meningkatnya permintaan terhadap produk dan layanan TI, pada tahun 2005 kami berevolusi menjadi perusahaan Sistem Integrator, dengan fokus pada empat pilar utama yaitu : perangkat keras, perangkat lunak, desain, dan konsultasi.



Informasi Legalitas Perusahaan

Nama Perusahaan	: PT Cybersama Technology
Akta Notaris Pendirian	: No. 224
Tanggal Akta Pendirian	: 20 Desember 2005
Disahkan oleh Notaris	: Ingrid Lannywaty, SH
Pengesahan Akta Pendirian PT	: No. C-01463 HT.01.01.TH.2006
Nomor SIUP	: 0196/1.824.51
Nomor NPWP	: 02.530.240.7-026.000
Surat Pengukuhan Pengusaha Kena Pajak	: PEM-116/WPJ.06/KP.0403/2006

Cybersama Technology Overview



Filosofi Nama “Cybersama Technology”

Cybersama merupakan gabungan dari dua kata: cyber dan bersama.

Cyber mengacu pada dunia komputasi dan teknologi digital, sedangkan bersama mencerminkan kolaborasi dari seluruh sumber daya yaitu manusia, perangkat, produk, dan layanan yang bekerja secara terpadu menuju satu tujuan bersama.

Teknologi mencakup seluruh alat, sistem, dan inovasi yang berkembang seiring kemajuan ilmu pengetahuan dan peradaban, dengan tujuan untuk meningkatkan kualitas hidup manusia.

Cybersama Technology didefinisikan sebagai proses kolaboratif yang menghubungkan sumber daya lintas fungsi dalam suatu ekosistem digital dimana manusia, teknologi, dan sistem bekerja secara selaras untuk menciptakan solusi inovatif.

Kami memanfaatkan kekuatan teknologi dan sinergi kolektif untuk mendorong transformasi digital yang inklusif, berkelanjutan, dan visioner, khususnya di bidang ICST (Information, Communication, and Security Technology).

Visi & Misi

Visi

Menjadi integrator sistem ICST paling terpercaya, dikenal atas keahlian dan komitmen untuk menghadirkan solusi transformatif yang menghasilkan dampak nyata bagi klien.

Misi

Menyediakan solusi ICST unggul dengan cara mengintegrasikan teknologi terbaik, produk unggulan, layanan profesional, dan talenta berpengalaman secara strategis demi mencapai hasil yang terukur.



Nilai-Nilai Utama (Core Values)

Nilai Lebih Kami

From global best practices to local success yaitu bagaimana praktek penggunaan teknologi yang efektif diseluruh dunia yang juga bisa digunakan secara efektif di Indonesia.

Keahlian Kami

Kompetensi inti kami terletak pada kemampuan mengintegrasikan perangkat keras juga perangkat lunak secara efisien, penyediaan proses konsultasi, serta penggunaan desain kreatif berbasis media digital yang modern. Kami berdedikasi membantu bisnis memaksimalkan investasi ICST dan mengubahnya menjadi hasil bisnis yang nyata.

Komitmen Kami

Kami berkomitmen penuh untuk memberikan layanan profesional dan bertanggung jawab sejalan dengan tujuan klien dengan cara mengintegrasikan manusia, teknologi, sistem, dan kreativitas. Kami berkomitmen untuk menciptakan keberhasilan untuk klien dan juga perusahaan kami.

Filosofi Kami

Di PT Cybersama Technology, kami percaya bahwa kesuksesan kami ditentukan oleh kepuasan klien. Dedikasi tanpa henti terhadap keunggulan profesional dan inovasi memastikan kami untuk memberikan solusi terbaik untuk membantu bisnis berkembang di tengah dinamika teknologi yang selalu berkembang.

Cybersama Technology Overview

Strategi Eksekusi Kami

- Fokus pada riset dan pengembangan berkelanjutan untuk menghadirkan produk dan solusi ICST modern.
- Investasi dalam perekrutan, pengembangan, dan penempatan talenta strategis berdasarkan keahlian dan minat.
- Pengembangan Keterampilan Terpadu: Membekali profesional dengan kombinasi keterampilan teknis dan soft skills melalui program pelatihan terstruktur.
- Penggunaan Teknologi Generasi Terkini: Mengintegrasikan teknologi terbaru ke dalam operasional dan R&D.
- Penerapan Standard Praktik Global Terbaik: Menyediakan produk dan layanan ICST yang selaras dengan praktik umum berstandar internasional.
- Penyelesaian Masalah yang Berfokus pada Pelanggan: Mengatasi permasalahan klien secara efisien dengan pendekatan agile berbasis OKR (Objective & Key Result) dan penerapan SOP (Standard Operasional Procedure).
- Ekosistem Pembelajaran yang Kuat: Mendukung pengembangan karier melalui beasiswa, pelatihan khusus, dan sertifikasi berskala global.
- Kemitraan Strategis: Menjalin kolaborasi kuat dengan perusahaan dan organisasi yang ahli dibidang ICST baik lokal maupun internasional.
- Operasional Berbasis Teknologi: Memanfaatkan sinergi antara sistem ERP (Enterprise Resource Planning), perangkat IoT (Internet of Things), dan teknologi AI (Artificial Intelligent) untuk menghadapi dinamika pasar.
- Implementasi Praktis & Terskala: Menyediakan solusi ICST yang selaras dengan kapasitas operasional dan kebutuhan bisnis klien untuk efektivitas yang maksimal.

Tim Kami

Di Cybersama, sumber daya manusia kami berasal dari latar belakang yang beragam dengan keahlian multidisipliner, membentuk tim yang kuat dan kompeten. Kami memahami pentingnya kerja tim dan memperkuatnya dengan sistem manajemen proyek yang handal serta teknologi canggih untuk memastikan kolaborasi dan pencapaian kesuksesan.

Mewujudkan Sinergi Sempurna antara Manusia, Proses, dan Teknologi

Banyak investasi ICST gagal memberikan nilai nyata akibat strategi yang tidak efektif. Berdasarkan praktik terbaik dan pengalaman bertahun-tahun, kami menyadari bahwa kunci kesuksesan terletak pada penerapan sistem yang praktis dan berorientasi pada hasil. Setiap proyek ICST kami rancang sejak awal agar inovatif dan selaras dengan tujuan bisnis klien.



Cybersama Technology Overview

Pendekatan Kami

Kunci kesuksesan kami adalah kerja tim yaitu mengoptimalkan keahlian kolektif untuk menghasilkan solusi berdampak tinggi juga terukur.

1. Penyelarasan Strategis Berkelanjutan melalui Evaluasi SWOT (Strength, Weakness, Opportunity, Threat).

Kami menggunakan analisa SWOT secara langsung sebagai dasar strategi agar tetap relevan di tengah pasar yang dinamis. Evaluasi ini diperkuat dengan pendekatan PDCA (Plan-Do-Check-Act) untuk memastikan setiap temuan ditindaklanjuti menjadi tindakan nyata.

2. Pengembangan Kolaboratif & Transparan

Kami melibatkan klien secara aktif di setiap tahapan pengembangan, dengan proses yang transparan dan progres yang mudah dilacak, sesuai jadwal dan timeline yang terstruktur

3. Integrasi Manusia, Proses, dan Teknologi

Lebih dari sekadar pelaksanaan teknis seperti pengembangan sistem atau perencanaan infrastruktur, kami juga fokus pada transfer pengetahuan, memberdayakan SDM dari pihak klien untuk mendukung transformasi digital menyeluruh.



Metode Pelaksanaan Kami

- Implementasi Solusi ICST yang Tepat Sasaran

Kami menyelaraskan solusi dengan tujuan strategis demi mendorong pertumbuhan dan kinerja bisnis secara optimal.

- Metodologi Agile

Kami mengadopsi pola pikir agile, menjadikan klien sebagai mitra aktif dalam proses transformasi digital dan bukan sekadar penerima teknologi.

- Sistem Manajemen Mutu (QMS)

Sistem QMS (Quality Management System) kami memastikan setiap implementasi memenuhi standar kualitas tinggi dan tetap adaptif terhadap perubahan pasar.

- Pengukuran & Optimalisasi Kinerja

Kami menilai dan mengoptimalkan kinerja sistem melalui indikator KPI (Key Performance Indikator), OKR (Object Key Results), dan sistem DSS (Decision Support System) yang andal untuk mendukung keputusan berbasis data.

Optimalisasi Kinerja Berbasis Data, Terkait ini kami membantu Anda untuk :

- ✓ Menyederhanakan alur kerja dan mengurangi inefisiensi
- ✓ Meningkatkan performa dan produktivitas karyawan
- ✓ Mempercepat time-to-market produk/layanan
- ✓ Meningkatkan kepuasan pelanggan
- ✓ Mengamankan aset bisnis penting
- ✓ Memaksimalkan profitabilitas jangka pendek dan panjang
- ✓ Menyederhanakan manajemen dokumen antar divisi

Produk & Layanan

Layanan Inti Kami



1. Solusi Investasi Perangkat Keras yang optimal

Solusi komputasi dan jaringan yang disesuaikan untuk efisiensi operasional dan didukung strategi hemat biaya guna meningkatkan ROI (Return on Investment).

Kami membantu Anda memilih dan menerapkan **perangkat komputasi serta jaringan** yang memaksimalkan efisiensi operasional tanpa mengabaikan aspek ekonomis. Mulai dari infrastruktur yang terskala hingga solusi IoT canggih, kami membangun sistem yang tumbuh seiring perkembangan bisnis Anda.



2. Solusi Perangkat Lunak Terintegrasi

Solusi perangkat lunak yang terintegrasi untuk mengotomatisasi proses manajemen, keuangan, dan operasional dengan tetap mematuhi Standar Akuntansi Keuangan (SAK) dan peraturan perpajakan Indonesia.

Tim kami merancang dan mengimplementasikan **aplikasi perangkat lunak** yang menyelaraskan seluruh fungsi utama bisnis Anda, dari modul tunggal hingga sistem ERP berkala besar.



3. Desain Kreatif & Strategi Media Digital

Pendekatan metode branding, dan publikasi yang strategis didukung oleh media digital inovatif untuk memperkuat identitas perusahaan, menarik pelanggan, dan meningkatkan posisi pasar.

Kami menciptakan strategi branding yang efektif dan memanfaatkan alat digital yang sudah teruji untuk memperluas jangkauan online dan memperkuat posisi merek di pasar.



4. Konsultasi & Integrasi ICST

Integrasi menyeluruh terhadap seluruh kebutuhan operasional ICST yang selaras dengan standar mutu dan kepatuhan regulasi.

Setiap solusi kami dirancang untuk menjamin keamanan, efisiensi, dan keberlanjutan jangka panjang bisnis Anda.

Produk & Layanan

Empat Divisi ICST Kami



Make it simple with IoT
<https://cycomhardware.com>

1. Divisi Perangkat Keras | cycomhardware.com

Teknologi Komputasi yang Mudah dan Andal

Spesialisasi dalam penyediaan infrastruktur perangkat keras ICST berkualitas tinggi dari perangkat pribadi hingga solusi skala enterprise.

Kami bekerja sama dengan produsen kelas dunia serta menyediakan dukungan teknis meliputi:

· Instalasi Cepat dan Lancar

· Alat Pelatihan Yang Feksibel

· Kunjungan lokasi & kontrak perawatan berkala



Produk Kami Meliputi

Perangkat Komputasi & Peripheral

· Server, PC, Laptop, Tablet, MacBook, Printer, Scanner, dll.

Smartcard & RFID

· Mifare, EM, HID, Label RFID, Printer Kartu, Dsb.

Perangkat Jaringan

· Router, switch, modem, firewall, kabel jaringan.

Perangkat Keamanan

· CCTV, Sistem Patroli, Alarm.

Perangkat Akses Kontrol

· Kunci Biometrik, Face Recognition, IoT, Sensor, Doorlock, Kunci Fingerprint

Produk & Layanan



Strategic information system
for strategic resource
<https://cycomsoft.com>

2. Software Division | cycomsoft.com

Sistem Informasi Strategis untuk Sumber Daya Strategis

Cycom Software | Pengembangan Software ERP

Cycom Software memberdayakan bisnis dengan **solusi ERP** yang cerdas, efisien, dan skalabel.

Di era digital yang serba cepat saat ini, bisnis harus memanfaatkan transformasi digital untuk memperlancar dan mengintegrasikan proses mereka secara efektif.

Seiring dengan perkembangan Industri 4.0, memiliki **sistem ERP** berbasis cloud yang modern sangat penting untuk mengoptimalkan operasi, meningkatkan efisiensi, dan mengamankan data bisnis.



Cycom ERP Software dirancang untuk mengotomatisasi, menyederhanakan, dan mengonsolidasi semua aspek informasi bisnis Anda ke dalam platform yang **aman dan skalabel**. Software kami mengintegrasikan standar industri terbaru, menawarkan:

✓ **Pemrosesan real-time**

✓ **Kompatibilitas multi-platform dan ringan**

✓ **Pengguna tidak terbatas & akses remote yang mulus**

Dengan opsi **metode implementasi penggunaan yang fleksibel berbentuk on-premise, cloud, atau hybrid** maka Anda tetap memiliki kontrol penuh atas akses, biaya, dan manajemen, untuk memastikan efisiensi yang optimal. ERP kami sepenuhnya mendukung **kerja jarak jauh (WFH)**, memungkinkan operasi bisnis yang mulus dari mana saja, kapan saja.

Solusi ERP yang Disesuaikan untuk Setiap Industri

Cycom ERP melayani berbagai macam industri, termasuk perdagangan, manufaktur, dan jasa.

Apakah bisnis Anda memerlukan solusi ERP yang **sederhana atau kompleks**, tim kami berkomitmen untuk memberikan sistem yang disesuaikan dengan **tujuan strategis Anda**.

Kami memastikan bahwa **model proses bisnis** yang tepat dan terpetakan dalam mendukung **strategi manajemen dan operasi** yang efektif, mendorong kesuksesan jangka panjang.

Pengalaman kami mencakup **perusahaan skala bisnis, LSM, juga proyek individual**.

Cycom ERP siap memberikan solusi yang disesuaikan untuk berbagai kebutuhan.



Modul ERP yang Komprehensif

Sistem ERP kami mencakup berbagai modul yang **sepenuhnya dapat disesuaikan** untuk memenuhi kebutuhan bisnis Anda:

Business Operation & Resource Management

- **Customer & Supplier Management**
- **Sales & Purchase Management**
- **Point of Sales (PoS)**
- **Inventory & Asset Management**
- **Project & Budget Management**
- **Cost & Production Management**
- **Reporting and analytics**



Produk & Layanan



Human Resources & Payroll

- Core HR Management
- Recruitment & Talent Acquisition
- Time & Attendance
- Payroll Management
- Performance Management
- Learning & Development
- Employee Self-Service (ESS)
- Manager Self-Service (MSS)
- Benefits Administration
- Workforce Analytics & Reporting
- Employee Engagement
- Offboarding

Finance & Accounting

- Accounting & Financial Management

Education & Training

- E-Learning & Student Management
- Student Assessment & Parent Management

Collaboration & Communication

- Dashboard & Document Management
- Integration and collaboration Tools (Email, WhatsApp, Telegram, etc.)
- Social Media Management (Instagram, Facebook, youtube etc.)
- Portal Management

Custom ERP Development

- Tailor - made solutions for unique business needs

Produk & Layanan



Turning creativity to real value
<https://cycomdesign.com>

3. DESIGN DIVISION | cycomdesign.com

Strategic Branding. Intelligent Design. Digital Impact.

Cycom Design adalah divisi kreatif unggulan yang berfokus pada branding, strategi komunikasi, dan digital marketing. Kami memadukan standarisasi desain grafis, teknologi multimedia, dan solusi digital inovatif untuk membantu bisnis membangun identitas brand yang kuat, konsisten, dan berdampak luas.

Tujuan kami adalah menciptakan desain yang tidak hanya menarik secara visual, tetapi juga sejalan dengan perkembangan teknologi serta tren sosial dan budaya - menjadikan brand Anda tetap relevan dalam lanskap digital yang terus berkembang.



Layanan Kami

1. Branding & Corporate Identity

Desain Logo & Brand Guidelines
 Pengembangan Identitas Visual
 Corporate Stationery & Print Collateral
 Brand Storytelling & Messaging

2. Website Development & UI/UX Design

Desain & Kustom Pengembangan Website
 UI/UX yang Responsif & Mobile-Friendly
 Integrasi E-Commerce & CMS
 Maintenance & Optimasi Website

3. Digital Marketing Solutions

Social Media Marketing (SMM): Pembuatan konten, kampanye iklan, kolaborasi influencer
 Search Engine Optimization (SEO): Peningkatan ranking website, riset kata kunci
 Pay-Per-Click Advertising (PPC): Google Ads, social media ads, retargeting
 Content Marketing: Penulisan blog, produksi video, infografis



4. Multimedia & Advertising Design

Produksi Video Korporat & Produk
 Animasi 2D & 3D untuk Konten Promosi
 Iklan Digital & Cetak
 Motion Graphics & Interactive Media

5. Merchandise & Apparel Branding

Merchandise Kustom Untuk Promosi
 Desain Apparel & Seragam
 Merchandise Untuk Kegiatan Perusahaan

Keunggulan Cycom Design

- ✓ **Integrated Branding & Digital Solutions** - Mengelola identitas brand yang konsisten di seluruh platform online dan offline.
- ✓ **Cutting - Edge Digital Marketing Strategies** - Meningkatkan visibilitas dan engagement melalui pendekatan digital modern.
- ✓ **Innovative & Data - Driven Approach** - Memperkuat kombinasi kreativitas dan data analitik untuk hasil brand yang maksimal.
- ✓ **Cost - Effective & Scalable Services** - Menetapkan efektifitas harga yang bisa disesuaikan dengan kebutuhan.

Produk & Layanan



Plan - Do - Check - Act
<https://cycomconsulting.com>

4. CONSULTING DIVISION | cycomconsulting.com

Plan. Do. Check. Act. ~ Delivering Measurable Impact with ICST

Sebagai bagian integral dari layanan bisnis komprehensif kami, Cycom Consulting hadir sebagai divisi khusus yang menyediakan layanan konsultasi ICST (Information, Communication, and Security Technology) secara terintegrasi. Misi kami adalah memberdayakan bisnis Anda dengan solusi yang andal, modern, dan cost-effective yang selalu disesuaikan dengan kebutuhan operasional spesifik Anda.



Di **Cycom Consulting**, kami menerapkan pendekatan metodologi **PDCA (Plan-Do-Check-Act)** untuk memastikan setiap proyek direncanakan secara matang, dieksekusi secara profesional, dan terus dievaluasi untuk mencapai hasil yang terukur. **Tim konsultan bersertifikasi** kami memiliki keahlian lintas bidang yaitu hardware, software, creative design, dan kepatuhan regulasi untuk menghadirkan **solusi transformasional yang sesuai** dengan global **best practices** dan **local standards**.

Keunggulan Cybersama Technology

Produk dan Layanan ICST yang Komprehensif



End-to-End ICST Solutions

Cybersama menyediakan layanan ICST lengkap mulai dari infrastruktur hardware, pengembangan software, konsultasi, hingga strategi branding komunikasi digital kreatif. Klien perlu mitra terpercaya untuk mendukung seluruh proses digital transformation.

25+ Years of Industry Experience

Didirikan sejak 1998 dan terus berkembang sampai masuk di era Industri 4.0, Cybersama membawa pengalaman puluhan tahun lintas industri, dengan solusi yang selalu scalable dan sesuai best practice.

Measurable Business Outcomes

Kami fokus pada hasil bisnis yang nyata dan terukur. Setiap solusi dirancang berdasarkan KPI (Key Performance Indikator) dan OKR (Object Key Result) agar investasi Anda dapat dioptimalkan dan menghasilkan ROI (Return On Investment)

Integrated Team of Experts

Tim multidisiplin kami terdiri dari tim support, tim teknis, developer, desainer, hingga konsultan yang bekerja secara kolaboratif untuk memberikan solusi yang holistik dan berdampak.

Strong After-Sales & Long-Term Support

Layanan kami tidak berhenti pada implementasi. Dengan tim support dan pelatihan berkelanjutan, kami pastikan sistem Anda terus berjalan dan memberikan nilai jangka panjang. ensure your systems continue to deliver long - term value.

Human - Centered Digital Transformation Partner

People+Process+Technology Synergy

Cybersama tidak hanya fokus pada teknologi, tetapi juga memberdayakan SDM dan proses internal. Setiap solusi yang kami implementasikan bersifat user-friendly, sesuai dengan budaya organisasi, dan mudah diadopsi.

Agile & Collaborative Development

Metodologi agile dan pendekatan pengembangan yang inklusif untuk memastikan transparansi, fleksibilitas, dan adaptasi tinggi terhadap kebutuhan.

Empowered Learning & Upskilling

Kami membantu peningkatan kapabilitas tim Anda melalui workshop, program pelatihan, dan transfer pengetahuan, sehingga SDM Anda tumbuh bersama teknologinya.

Customization Over Templates

Kami tidak menggunakan solusi template. Setiap sistem, platform, atau strategi dirancang spesifik untuk memenuhi kebutuhan spesifik industri terkait, operasional, dan regulasi Anda.

Local Insight, Global Standards

Cybersama menggabungkan pemahaman mendalam terhadap ekosistem bisnis lokal dengan penerapan standar dan regulasi internasional.



Keunggulan Cybersama Technology



Strategic, Sustainable & Future-Ready ICST Solutions

1. Continuous Strategic Alignment

Kami menerapkan evaluasi berbasis SWOT (Strength, Weakness, Opportunity, Threat) berkelanjutan yang terintegrasi dengan metodologi PDCA (Plan Do Check Act), agar strategi bisnis Anda selalu adaptif terhadap perubahan.

2. Technology - Driven Innovation

Mulai dari AI dan IoT hingga ERP dan digital media, Cybersama mengintegrasikan teknologi terkini ke dalam sistem yang praktis dan scalable.

3. Modular & Scalable Architecture

Infrastruktur dan software kami dirancang modular dan scalable, agar bisnis Anda dapat berkembang tanpa investasi ulang besar di masa depan.

4. Security & Compliance First

Kami mengintegrasikan sistem keamanan sejak awal, dengan prinsip kepatuhan terhadap standar nasional dan internasional (seperti SAK, regulasi pajak, dan ISO).

5. Commitment to Sustainable Growth

Kami berkomitmen mendukung pertumbuhan bisnis jangka panjang melalui sistem hemat energi, solusi ramah lingkungan, dan praktik pengembangan yang etis.

Situs Web Cybersama Teknologi



Situs Web

Web Perusahaan :

- cybersama.co.id
- cybersama.com

Web Divisi :

- cycomhardware.com
- cycomsoft.com
- cycomdesign.com
- cycomconsulting.com

Web Produk dan Layanan :

- cybernote.co.id
- dahuacctv.co.id
- hikvisioncctv.co.id
- guardtourpatrol-system.com
- signaturepad.co.id
- akseskontrol.com
- cardsystech.co.id
- cardreader-writer.com
- cetakidcard.com

Hubungi Kami



Alamat

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Delivery Office

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E-mail

wecare@cybersama.co.id

Situs Web Perusahaan

<https://cybersama.co.id>
<https://cybersama.com>

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XL	:+62 878 8199 2009
Indosat	:+62 857 7799 2009

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Divisi Cycom Consulting :
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THE INTEGRATED DIVISION OF :

- CYCOM HARDWARE
- CYCOM SOFTWARE DEVELOPMENT
- CYCOM DESIGN
- CYCOM CONSULTING

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